#### Lolwah R M AL-Khater

Public Policy Analyst & Poet.



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### Education

- Bachelor of Engineering in "Internet Engineering" University of Essex (UK), 2007
- Masters of Science in "Computer Science"- Imperial College London (UK), 2008
- Masters of Arts in "Public Policy in Islam" Faculty of Islamic Studies, Hamad bin Khalifa University, 2015

### **Publications**

- Tok E, Pal L, Al-khater L. 2016. "Qatar: Policy-making in a Transformative State". (Under publication with the UK-based publisher Palgrave<sup>1</sup>).
- Al-Khater L. 2015. "Family Policies in Qatar between Proactiveness and Resilience". Doha: Doha International Institute for Family Studies. (under publication)
- Al-Khater L. 2015. "How is Policy Made in Qatar: the reform of K-12 Education". Doha: The Arab Center for Research and Policy Studies.
- Al-khater L. 2014. "The Economic Developments in Qatar". In "Gulf 2014, the Constant and the Changing". Kuwait: Gulf Centre for Development Studies.
- Al-khater L. 2013. "The Economic Developments in Qatar". In "Gulf 2013, the Constant and the Changing". Kuwait: Gulf Centre for Development Studies.
- Kamarck K, Al-khater L, Mattox T. 2013. "Doha International Institute for Family Studies and Development Guidance for annual family research conference". Santa Monica: RAND. (Not Cleared for Publication)
- Kamarck K, Al-khater L, Mattox T. 2013. "Doha International Institute for Family Studies and Development Guidance for annual family awards". Santa Monica: RAND. (Not Cleared for Publication)
- Neu C, Haims M, Daugherty L, Sayed R and Al-Khater L. 2013. "Designing an Arts-Oriented Middle and Secondary School in Doha". Santa Monica: RAND. (Not Cleared for Publication)
- Grant J, Culbertson S, Al-Khater L, et al. 2013. "Developing a QNRF Impact Measurement Dashboard". Santa Monica: RAND. (Not Cleared for Publication)

## Conferences

Presented a research paper in the Doha International Family Institute first international conference. (2015)

<sup>&</sup>lt;sup>1</sup> http://www.palgrave.com/

- Presented in the Arab Center for Research and Policy Studies conference "The GCC Countries: Politics and Economics in Light of the Regional and International Shifts and Changes" (2014)
- Participated in the Doha Colloquium for Public Diplomacy and Global Policy Making Program organized by HBKU and James A. Baker III Institute (2014)
- Participated in the Doha Colloquium for Public Diplomacy and Global Policy Making Program.
  Received a certificate of appreciation from Qatar Foundation and James A. Baker III Institute For Public Policy for my active participation (2012)
- Participated in the '4th Alliance of Civilizations Forum' as a Qatari youth upon an invitation from the Youth Committee (2011)

# Work Experience

### **Qatar Tourism Authority**

Director of Planning & Quality (2014-2015)

Leading and directing the Strategic Planning and Institutional Excellence Unit activities including the development, implementation and monitoring of strategic plans, performance management systems and quality assurance programs across QTA.

### Qatar Foundation (2012-2014)

#### RAND- Qatar Policy Institute

#### Research Project Manager

- Participated in policy research projects across three RAND research units—Education; Labor and Population; and Justice, Infrastructure and Environment—on topics including arts education, the measurement of research impact, and strategy for a family studies institute.
- Presented findings and recommendations to both high-level clients and RAND- Qatar Policy Institute board of overseers.

### Research Center for Islamic Legislation & Ethics

#### Research Coordinator

- Participated in planning and managing the launch of the Center. HH Moza bint Nasser inaugurated the Center in January 2012.
- Collaborated in researching and preparing the content for a workshop on Islamic bioethics and stem cells research.
- Managed the work of the Center's researchers on topics spanning political ethics, ethics in arts and gender studies.
- Managed the process of designing and implementing the Center's website.

### ORYX GTL, Qatar (2009-2011)

#### Head of Projects & Planning

- Oversaw the projects' progress in the IT& Telecom department and reported it to the management.
- Streamlined the process of managing the department's projects in alignment with the Project Management Institute (PMI) guidelines.

• Originated templates like the 'project initiation document' PID, and the 'scope of work document' SOW etc. for the project managers to use.

#### Systems Analyst

- Mapped business processes.
- Designed key performance indicators.
- Designed and implemented an action management system.
- Designed and implemented a documents' management system.
- Worked with a US-based consultancy company on a performance management project at the corporate level.

#### **Awards**

- ORYX GTL Takreem Certificate in recognition of employee effort in developing and supporting the Action Management system for the ADAA' project. (2011)
- ORYX GTL Takreem Certificate in recognition of employee effort for excellent contribution and performance in ADAA' project which helped boost Accounting Department performance and perform above the target. (2010)
- ORYX GTL Takreem Certificate in recognition of employee effort to implement and train focal points on Document &Record Management Systems (2009)
- Finalist for the British Telecom (BT) Project Presentation Prize for my Graduation Project 'Student Assessment System', UK. (2007)

# **Executive Trainings & Professional Certificates**

- Executive Education on Impact Evaluation organized by Georgetown University Qatar in partnership with the Innovation for Poverty Action (5-6 June, 2013)
- Policy Analysis Techniques Combining Western & Islamic Perspectives organized by the Qatar Faculty of Islamic Studies, Hamad bin Khalifa University (26-30 May, 2013)
- Project Management, IIR Middle East (2011)
- Lead Implementer ISO/ IEC 27001:2005(BSI-Dubai) (2011)
- Professional Technical Report Writing (Scribe Consulting) (2009)

## Languages

- Fluent Arabic both written and spoken
- Excellent English both written and spoken

# **Hobbies**

Reading and Writing Arabic Poetry; I have a number of published poems.